



Monthly Report

To: Commissioners
From: Chief John Nohr
Date: January 9, 2019
Re: December Report

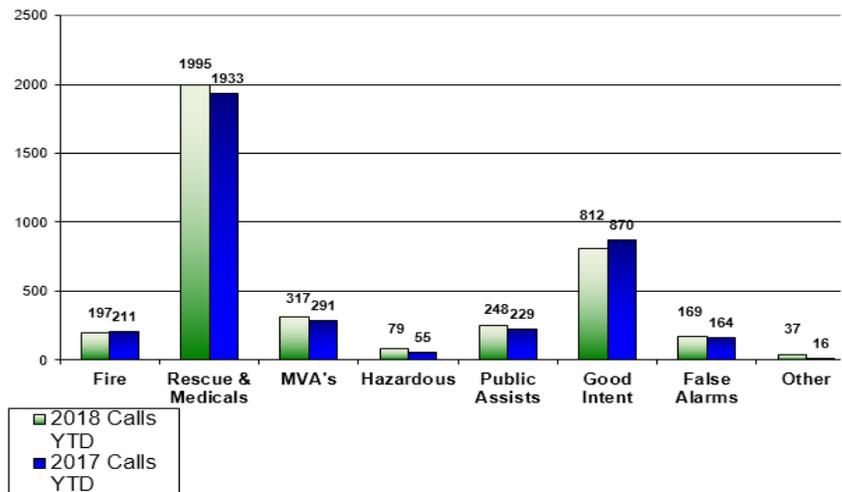
CCFR PURCHASES SOFTWARE TO IMPROVE EFFICIENCY

CCFR has purchased two new software programs that will help the organization function more efficiently.

CrewSense is a scheduling program that will be used by the Battalion Chiefs to notify

employees of staffing and schedule changes. It also integrates with our current payroll software and will help eliminate redundant processes that currently occur. In addition, moving to CrewSense will help save money because we will be able to cancel another employee notification program. CCFR has also purchased an incident records management system known as ESO to replace the current FireHouse program. ESO will allow responders to write reports more quickly and easily. Both programs will allow CCFR to retrieve more complete and accurate data on staffing, payroll, and emergency responses.

Total Calls by Type - YTD Nov 2018 vs YTD Nov 2017



911 OUTAGE AFFECTS WASHINGTON

The majority of counties in Washington, including Clark County, were affected by a nationwide 911 outage on December 27. The problem began with a computer failure at Century Link in Denver, Colorado. A series of computer servers subsequently failed around the country, which led to 911 and long-distance service no longer working. Century Link was formerly AT&T/Quest and is a major provider of phone service throughout the nation. CRESA, which is the 911 provider for Clark County, notified citizens through a series of emergency alerts and social media releases to call a 10-digit phone number to report an emergency. The Federal Communications Commission is looking into the failure and will provide feedback on how to prevent an occurrence like this in the future.

COWLITZ TRIBE SIGNS 10-YEAR CONTRACT EXTENSION

Cowlitz Tribe Chairman Bill Iyall, Vice-Chairman Phil Harju and several members of the tribe attended the December 13 Board of Commissioners meeting to sign a 10-year extension to the fire and emergency service agreement. The new contract calls for an annual increase to \$230,000 per year and an agreement to negotiate a new amount when new structures are built on the reservation. The annual cost is designed to approximate the

\$1.50/per thousand property tax paid by the other citizens of the Fire District. CCFR was the first public agency to contract with the Cowlitz Tribe when they received recognition of their tribal lands. We



We continue to share an excellent working relationship.

BRIDGE LOAD LIMITS MAY EFFECT EMERGENCY RESPONSE

The Clark County Public Works Department has placed load limitations on seven bridges in the county, including limitations on emergency response vehicles. The Rock Creek Bridge at Rock Creek Road and Lewisville Highway is the only one currently in the CCFR response area. The bridge is now limited to 34 tons for emergency response vehicles. While our fire engines will be able to cross the bridge, some of our water tenders, and water tenders from our mutual aid partners, may not be able to cross the bridge. Operations Division Chief Peeler is determining which vehicles will be able to cross and which ones will need to use an alternate route. Emergency vehicles have traditionally been exempted from strict weight limits as long as they were not too far above the limit. However, Clark County has taken a new position related to bridges and will be limiting emergency vehicles, as well as other commercial traffic. The County placed limitations on the seven bridges in the worst shape. There are 68 other bridges managed by the County that must be assessed for possible load limits. CCFR will closely monitor this process to ensure we can make access to all areas of the district.